

## **COMPANY POLICY**

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The **SABBIATURA E VERNICIATURA DI MARTINI ANDREA SRL** management team has implemented a management system compliant with standard UNI EN ISO 9001:2015, in line with the values that have always been our hallmark and in support of our motto:

## "Each of your projects is ours too. We put passion and experience into every day"

## Our company seeks:

- √ to be a point of reference in the territory and for our customers, for the sanding and painting industry, thanks to the plants and technologies we use, which allow us to offer:
  - automatic and manual sanding,
  - heat treatment,
  - electrostatic liquid painting;
- √ to pursue customer satisfaction by working professionally, skilfully, honestly and transparently and paying close attention to quality whilst offering complete flexibility, ultimately aiming to fulfil all our customer's demands;
- √ to guarantee a "job well done" with close attention paid to the quality of our processing, on the strength of our professionalism, our team's ability to solve any problems as they arise and the reliability of our plants;
- ✓ to guarantee the quality, professionalism and harmony of our team, monitoring personal relations, well-being and training and listening to proposed improvements and suggestions because our people are the company's most important resource of all;
- √ to guarantee a safe environment and clean, healthy and tidy workplace in respect of worker health and safety and the environment, paying close attention to ensuring compliance with all relevant standards;
- √ to guarantee respect for the environment, the territory and the community in which we operate, paying attention to our negative environmental impacts and their effect on climate change and, in particular, to consumptions, materials, wastage, waste management and packaging, promoting responsible environment conduct throughout the company and the working team;
- √ to choose external suppliers and collaborators as long-term partners who can cooperate actively towards ensuring customer satisfaction.

## To pursue these aims, the management undertakes to:

- √ make all the necessary financial, technological and instrumental resources available;
- √ keep the quality management system operative and focussed on continuous improvement;
- ✓ review the management system and improvement goals set at least once a year;
- ✓ involve all staff and promote a logic of continuous improvement in all business activities.